



Shri Shivaji Shikshan Prasarak Mandal's  
**Shivaji College, Hingoli**

Kothlaj Road, Hingoli.- 431513 Phone No. 02456-222015  
 Affiliated to- Swami Ramanand Teerth Marathwada University,  
 E-mail Id- [shivaji232.hnl@gmail.com](mailto:shivaji232.hnl@gmail.com) Website- [www.shivajicollegehingoli.org](http://www.shivajicollegehingoli.org)  
 NAAC- Accredited with 'B' Grade



**Internal Quality Assurance Cell (IQAC)**

**STUDENT SATISFACTION SURVEY**

1. Name of student Mr/Mrs. \_\_\_\_\_
2. Class: BA-  FY  SY  TY
3. Email ID: \_\_\_\_\_
4. Mobile Number: \_\_\_\_\_
5. Aadhar Number: \_\_\_\_\_

SCALE: Excellent, Very Good, Good, Average, Below Average

**A) How would you rate the following aspects of your educational experience?**

- Quality of teaching faculty
- Course Availability
- Teaching-learning process
- Continuous evaluation

**B) How would you rate the following service facilities at the college?**

- Campus
- Class and Laboratory facilities
- Seminar hall
- Library and service
- Dormitories
- Sports and fitness facilities
- Career counseling and placement

**C) Overall how satisfied are you with educational experience at our college?**

- Very Satisfied  Satisfied  Neutral  Dissatisfied  Very Dissatisfied

**D) Any Suggestion**

\_\_\_\_\_

\_\_\_\_\_

Shri. Shivaji Shikshan Prasarak, Mandal's

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Shri. Vasanttrao Pawar  
Secretary

Dr. B.S. Kshirsagar  
I/C Principal  
(M.A. M. Phil. Ph.D)

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**Student Satisfaction Survey Report 2018-2019**

Student Satisfaction Survey (SSS) is one of the mandatory criteria set by National Assessment and Accreditation Council (NAAC). It is also a pre qualifier for Assessment and Accreditation of the institution. This survey corresponds to an institute level feedback on infrastructure and learning experience.

Institution has conducted Student Satisfaction Survey every year in the month of March or April. The survey includes 13 competency based questions, responses to which are given anonymously by students of the institution. This survey corresponds to an institute level feedback on infrastructure and learning experience.

Our institution implemented SSS off-line through off line (Providing questionnaire) system during the month of March 2019. Survey form was distributed to the students of Arts faculty. The observations/outcomes of SSS are as follows.

**A) Educational Experience**

- 1) **Quality of teaching faculty:** Students appreciated the quality of teaching learning process and highly impressed with good communication skill of teacher staff and their quality teaching style.
- 2) **Course availability:** Students are satisfied with the syllabus/curriculum provided by affiliated university and the way teachers conduct it was highly appreciated.
- 3) **Teaching-learning process:** As per the SSS, 80% students are impressed with good quality teachers and teaching style. Teacher's preparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation has been rated high in the survey. Students have expressed satisfaction over the quantum of syllabus covered in their classes and laboratories. Students also mentioned importance of field visits and study tours which have them experimental learning.
- 4) **Continuous evaluation:** 90% of the students have expressed satisfaction over the implementation of learning outcome based curriculum which includes continuous evaluation and assessment of students throughout the semester.

## **B) Services and Facilities**

- i) **Campus:** Students are satisfied with the campus but also pointed out certain drawbacks about campus.
- ii) **Class and laboratory facilities:** Students acknowledged the physical infrastructure provided by institute. Students are satisfied with the equipments and other laboratory facilities. Most of the students of Arts faculty mentioned the need of more spacious laboratories.
- iii) **Seminar hall:** Students are satisfied with the facilities provided in seminar hall.
- iv) **Library and services:** By the survey analysis 80% students were agreed with adequately accessibility but there is still a need to improve some of the services of library such as number of computers and other library resources as per the students' feedback.
- v) **Dormitories:** 60% of the students, especially girl students demanded more spacious girl's room and separate boy's room. From the survey it was observed that students are not satisfied with this facility and the institute need to provide such facility in coming years.
- vi) **Sports and fitness facilities:** As per the students feedback 80% students are satisfied for the sports and fitness facilities but they also want improvement in this in upcoming years. They also demanded to start Yoga certificate course or Yoga training in the institute.
- vii) **Career counseling and placement:** Students want active mentorship especially for career guidance and placement.

## **C) Overall educational experience**

On the basis of above analysis and feedback received from students 90% students responded that they were satisfied with the services and facilities provided by the institute.

## **D) Suggestions:**

The SSS has also pointed out few grey areas where the college/ teachers/ departments do have scope for enhancement in quality of education. 60% of the students suggested their suggestions to improve facilities, they are-

- Institute need to promote student exchange and field visit opportunities especially for Arts faculty.
- Active mentorship especially for career guidance
- Design interdisciplinary courses
- To improve sports facilities
- To improve infrastructure facilities

  
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